

ENTERGY NEW ORLEANS, LLC
GAS SERVICE

Effective: July 31, 2019 (implemented April 2020
Billing)

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Supersedes: MGS-4 Effective 12/1/2017

Schedule Consists of: Three Pages

SCHEDULE MGS-5

MISCELLANEOUS GAS SERVICES

I. AVAILABILITY

To all points throughout the area served by the Company under retail gas service rate schedules.

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II. APPLICABILITY

The following charges apply to the miscellaneous services provided by the Company to customers served under any retail gas rate schedule and/or rider schedule.

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III. CHARGES

A. Suspended Service Reconnection Charge

A charge at the rates set forth below will be made for those services provided in order to reconnect a Customer's point of delivery to the Company's gas distribution system where service has been terminated or suspended.

<u>Type of Service</u>	<u>Reconnection Charge</u>
Gas Only	\$14.39
Combination Electric & Gas*	\$24.98

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CR

* If reconnection of both services is requested.

B. Deposits

The Company may, at any time, require a deposit from the customer as security for the payment of bills, in accordance with §§ 47 and 49 of the Company's Service Regulations.

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C. Interest on Deposit Credit

The Company will annually credit the Customer's account for interest at the then-effective Louisiana Judicial Rate of Interest as specified in Louisiana Revised Statutes RS 13:4202 on the amount of any deposit held as security for the payment of bills

D. Meter Test Charge

The meter test charges are as follows:

<u>Timing of Meter Test</u>	<u>Charge</u>	
Within twelve months of initial installation:		T
If meter test is performed at the customer's request and meter is outside the range of accurate registration*:	No Charge	
If meter test is performed at the customer's request and meter is within the range of accurate registration*:	\$33.35	T, CR
When a meter test is performed at the customer's request after the first twelve months of initial installation:		T
If it is the customer's first request during a twelve month period:	No Charge	
If it is the customer's second or higher request during a twelve month period and the meter is outside the range of accurate registration*:	No Charge	
If it is the customer's second or higher request during a twelve month period and the meter is within the range of accurate registration*:	\$33.35	T, CR
* Accurate registration as defined in the Company's Service Regulations		T

E. Non-Sufficient Funds Charge

A charge will be made, as shown below, when payment for services by check, or other payment method, received from Customer and not honored for payment by Customer's financial institution for any reason other than the institution's error.

<u>Type of Service</u>	<u>Non-Sufficient Funds Charge</u>
Gas Only	\$20.00
Combination Gas & Electric	\$20.00

F. Relocation of Facilities Charge

A Customer will be charged, in accordance with the Company's Service Regulations, the actual cost of relocating Company facilities when done for the convenience of the Customer. For purposes of this section, in those instances where removal of facilities occurs at the customer's request and within six (6) months a reinstallation of facilities is requested on the same customer premises, this shall constitute relocation and a relocation fee shall be charged.

G. Special Metering Charge

A Customer will be charged, in accordance with the Company's Service Regulations, the actual cost of special metering and associated equipment, including but not limited to remote metering, totalizing metering, pulse metering or prepaid metering when installed at the Customer's request.

H. Meter Seal

At the Customer's request or as a result of a Service Diversion investigation, a Service fee of \$25.00 will be charged on a Customer's Account to reseal the meter and install a meter locking device.

I. **Unauthorized Use of Service/Service Diversion (Meter Tampering)**

For all confirmed cases of Unauthorized Use of Service/Service Diversion cases, the Company shall be entitled to collect the Actual Tampering Costs associated with such Unauthorized Use of Service/Service Diversion, which Actual Tampering Cost shall be calculated and assessed set forth in the manner below.

Calculation of Actual Tampering Costs

“Actual Tampering Costs” shall include all costs actually incurred by the Company in examining and investigating the Unauthorized Use of Service/Service Diversion, including but not limited to the use of Company vehicles, service and office personnel or contractor time, property used to further secure facilities (e.g. locking devices), replacement of equipment and the repair of any damages to the Company’s facilities, as well as the cost of consumption calculated as a result of the Unauthorized Use of Service/Service Diversion.

Calculation of Consumption

If actual meter readings can be determined, the consumption charge will be calculated using the Customer’s previous history where it can be determined as accurate. If the meter readings cannot be determined, the consumption charge will be calculated using the location’s previous history where it can be determined as accurate. If the meter readings can be determined but are unusable or if the meter readings cannot be determined and previous history cannot be used, the consumption charge will be calculated using the individual monthly/daily average ccf for that Customer classification for the time period or a calculation of average daily consumption using the actual readings from the newly installed/secured meter multiplied by the then current rates.

Assessment of Actual Tampering Costs

In the event Unauthorized User of Service/Service Diversion is confirmed at a Customer’s location and results in disconnection of Service, the Standard Average Diversion Charge of \$314.00 shall be assessed to a Customer’s account prior to reconnection of Service. Upon reconnection of Service, the Actual Cost of Tampering will be calculated as outlined above and will be applied to the next bill.

If the Actual Cost of Tampering calculated exceeds the Standard Average Diversion Charge, the Customer’s account will be billed the additional amount. If the Actual Cost of Tampering calculated does not exceed the Standard Average Diversion Charge, the account will be charged the Actual Cost calculated and credited for the Standard Average Diversion Charge paid on the account.

In the event Unauthorized User of Service/Service Diversion is confirmed at a Customer’s location, but does not result in disconnection of Service, the Actual Cost of Tampering shall be assessed to the Customer’s Account.